

# BOOKING YOUR ACCOMMODATION

at Yandina Station | Help Guide.

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## How to Book

1. Visit [yandinastation.com.au/booknow](http://yandinastation.com.au/booknow)
2. Select your check-in and check-out dates
3. A minimum 2-night stay applies to all bookings
4. Enter the number of guests (max 4 per cottage)
5. If you have been given a promo code, enter it on the search page, this links your booking to your wedding or group.
6. Click Search, choose your cottage, and complete payment

## Wedding guests:

Promo codes apply only to the two nights allocated for the event — the night before the wedding and the night of the wedding, checking out the following morning

## General bookings:

Accommodation is first-in, best-dressed and subject to availability.

## Key Notes

- Promo codes only work for assigned event dates
- Each cottage accommodates up to 4 guests
- Cottages include two bedrooms, lounge, kitchenette, bathroom, and deck
- Check-in: **2:00pm**
- Check-out: **10:00am**

### **Important note:**

*If there is another wedding taking place on the date of your guests' check-in, please make them aware that the road to the cottages will be temporarily closed during ceremony times. Access will reopen immediately after, and our team will ensure signage and timing are clearly communicated on the day.*

### **Terms & Conditions**

*All accommodation bookings are subject to Yandina Station's standard policies. Please ensure your guests review our Accommodation Terms & Conditions before booking: [View Terms & Conditions](#)*

# TROUBLESHOOTING

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Issue	What It Usually Means	How to Fix It
<b>“No availability” appears</b>	Often caused by selecting <b>only 1 night</b> when a <b>2-night minimum</b> applies, or incorrect dates	<ul style="list-style-type: none"><li>• Re-select the required <b>2-night stay</b></li><li>• Double-check the wedding or event dates</li><li>• Enter promo code if applicable</li></ul>
<b>No cottages show even with correct dates</b>	The system may need a fresh search, or the promo code was not applied	<ul style="list-style-type: none"><li>• Refresh the page and re-enter dates</li><li>• Make sure promo code is accurate</li></ul>
<b>Promo code isn’t working</b>	Code entered incorrectly, outside allocated dates, or case sensitivity	<ul style="list-style-type: none"><li>• Type it exactly as provided</li><li>• Check your spelling and spacing</li><li>• Confirm you are booking the right event dates</li></ul>
<b>Still receiving errors after retrying</b>	Dates may fall outside a booking block, or the event is fully booked	<ul style="list-style-type: none"><li>• Confirm the correct dates with the couple or organiser</li><li>• Email us for assistance: <a href="mailto:stay@yandinastation.com.au">stay@yandinastation.com.au</a></li></ul>